

# SKYVIBE TRAVELS PVT.LTD.

ALWAYS WITH YOU...

IATA (International Air Transport Association) ACCREDITED TRAVEL AGENT

LFC & HTC Packages | Air Ticketing | Passport | Visa **Hotel Reservation | Personal Packages** 



Mead Office: House no 109, Shop At Ground floor, maidan garhi, Nai basti New Delhi -110005



Accredited Agent

Our Branch:

Ahmedabad/ Bhubaneshwar/ Mumbai/ Kolkata/ Patna/ Bhopal/Jharkhand Lucknow/ Guwahati/ Banglore

Branch Office: 970,Opp Prerna (Bright) School, Sabarmati, Ahmedabad -382424



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## GLIMPSES OF THE NORTH EAST TOUR

**FAMILY HOLIDAYS PACKAGE** 

GANGTOK → LACHEN → LACHUNG → PELLING → KALIMPONG

**07 NIGHTS & 08 DAYS** 



### **TOUR ~ ITINERARY**

### DAY 01: ARRIVE AT BAGDOGRA AIRPORT. DRIVE - ARRIVE AT BAGDOGRA AIRPORT.

Upon arrival at Bagdogra airport, meet our local representative and board your vehicle as we drive you to Gangtok, the capital city of Sikkim state. This city has a beautiful view of Mt Kanchenjunga. Upon arrival, check into your hotel. Freshn up and relax. Overnight at Gangtok.

**MEAL: DINNER** 

### DAY 02 : EXCURSION - = TSOMGO LAKE & BABA MANDIR-NATHULA PASS (DEPEND ON PERMIT)

After breakfast this morning, get ready for a day excursion to TsoMgo, Laka, Changu Lake. This is a glacial lake, located at an altitude of 12.310 ft. It is a must visit for every person visiting Sikkim. The cool water of the Lake is perfectly attuned with the scenic beauty around. Later, visit Baba Mandir, aka, Baba Harbhajan Singh Temple. This mandir is located between Nathula pass & Jalapla pass. This is dedicated to a senetary of Punjab regiment who was posted there in the border patrol force. Later, return back to Gangtok. Overnight at Gangtok.

**MEAL: BREAKFAST + DINNER** 

## DAY 03 : DRIVE FROM GANGTOK - 🚖 - LACHEN

After an early morning breakfast today, check out from your hotel and drive towards Lachen, North Sikkim. Lachen is famous for its panoramic view of the Himalayas with a literal meaning "big pass". En-route visit Chopta valley, Shingbha wildlife sanctuary & Thangu. Later, arrive at your hotel & check in. You can take a stroll through the Lepcha village on your own. Overnight at Lachen.

**MEAL: BREAKFAST + DINNER** 

### DAY 04 : DRIVE FROM LACHEN - = LACHUNG

After breakfast, check out & visit Gurudongmar Lake and Chopta Valley. This is one of the highest altitude lakes in the world located at a height of 17,800 ft. later drive towards Lachung. Lachung is famous for its apple orchards & waterfalls. Lachung is the gateway to the valley of flowers - Yumthang. Upon arrival, check in to your hotel & rest. Overnight at Lachung.

**MEAL: BREAKFAST + DINNER** 

# DAY 05 : LACHUNG - 🚝 - VISIT YUMTHANG VALLEY - 🚝 - LACHUNG

After breakfast this morning, check out from your hotel and drive towards Gangtok. Before getting transferred to Gangtok, visit Yumthang valley. Valley is located near the river Lachung chu & surrounded by mountains. During summer, the valley blooms with Rhododendron and primula blooming with surreal color shades. On evening come back to hotel overnight stay in Lachung.

**MEAL: BREAKFAST + DINNER** 

## DAY 06 : LACHUNG - = - PELLING (175 KMS 06 HRS 30 MIN DRIVE).

After breakfast this morning, check out from your hotel and drive towards Pelling. On arrival in Pelling visit - Darap Village and Valley, Rimbi Waterfalls, Rock Garden, Kanchendzonga Water Falls and Khecheopalri Holy Lake. After lunch visit Pemayangtse Monastery, Helipad View Point, Rabdentse Palace Ruins and Bird Sanctuary., Sky walk. Return to hotel overnight stay in Pelling.

**MEAL: BREAKFAST + DINNER** 

### DAY 07 : PELLING - = - KALIMPONG (90 KMS 03 HRS DRIVE).

Breakfast at hotel and Drive for 90 kilometer to reach Kalimpong (3,950 ft.), yet another picturesque hill station of West Bengal. Upon arrival at Kalimpong, you will be transferred to hotel for overnight stay and dinner. Today, you will be visiting Mangal Dham, Deolo Hill, Dr. Graham's Home, Golf Garden, Durpin Dara Hills & Pine View Nursery. Dinner and Overnight stay at Kalimpong.

**MEAL: BREAKFAST + DINNER** 

## DAY 08: KALIMPONG - = - BAGDOGRA AIRPORT TO CATCH FLIGHT FOR HOME

It's time now to say goodbye. Let's stay in touch with us through email, phone, WhatsApp, Facebook, Instagram and meet again on yet another memorable tour. See you all .....!!

Tour Guests will proceed to Bagdogra airport as per their scheduled flight and start their return journey back home.

**MEAL: BREAKFAST** 



HOTEL ACCOMMODATION DETAIL					
DESTINATION	NO. OF	MEAL	HOTEL NAME		
DESTINATION	NIGHTS	MEAL	HOTEL NAME		
GANGTOK	2	BREAKFAST + DINNER	HOTEL SUMI SHANGRILA OR SIMILAR		
LACHEN	1	BREAKFAST + DINNER	HOTEL HIMALAYAN RESIDENCY OR SIMILAR		
LACHUNG	2	BREAKFAST + DINNER	HOTEL HIMALAYAN RESIDENCY OR SIMILAR		
PELLING	1	BREAKFAST + DINNER	HOTEL SNOW VIEW OR SIMILAR		
KALIMPONG	1	BREAKFAST + DINNER	HOTEL SUMMIT OR SIMILAR		

#### **PACKAGE INCLUSIONS**

- ✓ Return Airfare
- ✓ Assistance on Arrival & Departure
- ✓ Accommodation on twin Sharing Basis as per Plan
- ✓ Welcome drink on Arrival.
- √ 07 Breakfast & 07 Dinner
- ✓ Exclusive Ac vehicle for transfers & sightseeing (Ac will be switch off during Hill Journey). Please brief to guest that vehicle will not be at disposable it will available to guest as per itinerary only.
- ✓ All toll taxes, parking, state taxes and driver allowance.

Note: As per the Government directive, you are requested to produce your photo identity document such as Driving License/Voter ID Card/Passport/Ration Card at the point of check in at the hotel. We appreciate your cooperation.

### **PACKAGE EXCLUSIONS**

- ✓ Any Kind of Personal Expenses or Optional Tours / Extra Meals Ordered
- ✓ Lunch
- ✓ Any adventure Horse riding/ River crossing Rafting etc. & entrance fees for any Garden /Monument/ Museum.
- ✓ Anything not specifically mentioned under the head "Prices included".
- ✓ Medical & Travel insurance
- ✓ Tips, Laundry, Phone Calls.
- ✓ Any Kind of Drinks (Alcoholic, Mineral, Aerated)
- ✓ GST
- ✓ Additional costs due to flight cancellation, road blocks etc. Cost incidental to any change in the itinerary/ stay on account of flight cancellation due to bad weather, ill health, roadblocks and/or any factors beyond control.

#### **ABOUT VEHICLE**

- ✓ · We provide exclusive vehicles in our packages.
- ✓ Non a/c Indica / Santro Wagnor / Alto for 1-3 Pax including child.
- ✓ Non a/c Sumo / Max / Hard top Jeeps for 4-8 pax.
- ✓ · Innova / Scorpio / Xylo / Tavera for 6 pax including child.
- ✓ · Gangtok city tour is done only by Maruti van / Indica / Wagon R (4 people in a car).
- ✓ If guest are booked for luxury vehicle, Innova / Scorpio / Xylo / Tavera will be provided as per availability.
- ✓ Only 06 heads are allowed in 1 Innova / Scorpio / Xylo including child. In case the number of heads traveling increases, than the guest will have to take another vehicle.
- ✓ · In one Sumo / Max only 08 heads are allowed including child. If the number of heads traveling is more than 08, then guest will have to take another vehicle.

✓ · Incase the guest is opting for Innova / Scorpio inform the guest to travel light with minimum baggage of one piece per person. In case of excess baggage the guest will have to opt for an extra vehicle for carrying the excess baggage. The cost for this will be borne by guest directly.

#### NOTE:

- PERMIT REQUIRE FOR TSOMGO LAKE. IT IS MANDATORY THAT GUEST SHOULD CARRY 04 COPIES OF PASS PORT SIZE PHOTOGRAPH, ORIGINAL PHOTO ID PROOF WITH PHOTO COPY (IDENTITY CARD VOTER ID CARD/PASS-PORT/DRIVING LICENSE ETC) FOR PROCESSING THE PERMIT.
- PERMIT ALSO REQUIRE FOR TRAVELING TO NORTH SIKKIM (LACHUNG & LACHEN). REQUIRES 02 MORE COPIES OF PASSPORT SIZE PHOTOGRAPHS ALONG WITH ORIGINAL PHOTO ID PROOF.
- THE ABOVE MENTIONED HOTELS WILL BE CONFIRMED AS PER THE ROOM AVAILABILITY. OTHERWISE WE WILL CONFIRM SIMILAR CATEGORY.

#### **IMPORTANT: ABOUT HOTEL -**

- 1. Check-In 13:00 Hrs. / Check-Out Time Is 11:00 Hrs.
- 2. The Tourism Infrastructure In Sikkim & Darjeeling Is Not Very Developed And One Should Not Expect Or Compare It With The Standards Of Plains & Other Developed Destinations There Is Always Scarcity Of Water And Power In The Region And So You Would Come Across Situation Like Water (Hot) Being Supplied On Time Basis Morning & Evening.
- 3. Room Heater Available With An Extra Cost Bourne By The Guest Directly (Except At Super Luxury, Luxury, Heritage Premium & Classic Categories)
- 4. Category Of Rooms In The Packages Normally Remains To Stander Room .
- 5. Hotels Are Very Strict With The Child Policy. Please Carry The Age Proof So That It Can Be Produced If Asked By Hotel.
- 6. A Valid Photo Id Proof For All Guests Staying At The Hotel Is Mandatory.
- 7. For Extra Adult In The Room We Will Provide An Extra Bed (Wherever Possible), But Most Of The Hotels Only Provide Extra Mattress Or Roll Out Bed. Most Of The Hotels Have No Provision Of An Extra Bed.
- 8. Operator Reserves The Right To Re-Arrange Itinerary To Suit Hotel Availability Without Changing The Total Number Of Days In Each Destination And Without Compromising Any Services.
- 9. In The Area (Almost All) The Hotels Do Not Have A Lift Facility And In All The Hotels The Guest Will Have To Climb Stairs. In Case If Any Guest Is Having Problem Of Blood Pressure, Knee Or Other Ailment For Which They Cannot Climb The Higher Floors They Will Have To Intimate Us During The Time Of Booking So That We Can Arrange Rooms At The Lowest Floor Of The Hotel Enabling The Guest To Climb The Minimum Number Of Stairs Possible.

#### **ABOUT TRANSPORT -**

- 1. If arrival of guest is by train at NJP Railway Station, please be informed that our executive will be there to receive the guest at the New Exit Gate (Near Escalator) or arrive at Bagdogra Airport our executive will be there with the PLA
- CARD at Exit Gate on the Airport.
- 2. The guest should always keep cool with the drivers as they are not tourism educated and come from different remote villages.
- 3. As there is shortage of space for car parking in the entire Sikkim & Darjeeling region guest will have to wait at the Lobby in time for the vehicle to start their sightseeing / transfers.
- 4. We would appreciate, if the guest does not lend their ears to the drivers as most of the time they misguide the passengers. In such instances we would request them to contact our executive.
- 5. On arrival of guests we will provide mineral water, small kits, local tour co-coordinator number & service voucher. Our representative will brief the total tour itinerary to the guest.

- 6. As most of the services are on point to point basis, it is obvious that the drivers would also keep changing. Keeping this in mind please ensure that you do not leave your belongings in the vehicle as there is very little possibility of getting them back. Always check your baggage before leave the vehicle.
- 7. In this sector the same vehicles will not be providing for the entire tour, it will be changed sector-wise. So we request you to inform the same to your guest to avoid any circumstance.
- 8. If any tourist spot do not complete which falls on closing day & if they wants to do the same on next day then they have to pay the extra cost for the vehicle.
- 9. If guests want any changes in their sightseeing schedule they should be informed to our executive previous day before 16:00 hrs, after that no changes are allowed. If the guest inform after 16:00 hrs it will be consider as a cancellation with no refund or guest will pay extra cost for reschedule the sightseeing.
- 10. Please inform your guest to maintain the timing for the sightseeing / transfers which will advisable by our executive. Mainly in Gangtok vehicle will not allowed to park at the hotel instead of parking stand. Once our vehicle will leave the hotel area without picking up the guests & come back at parking stand then guest must have to arrange their own to reach at the parking stand.
- 11. In Gangtok outside vehicle are not allowed to enter in the city. Only local taxi can roam around within Gangtok city. All outside vehicle will pick up & drop them from Deorali taxi stand. We provide local taxi for pick up & drop from hotel to taxi stand. For this reason guest have to wait sometime in the taxi stand.
- 12. In case the guest is opting for Innova / Scorpio inform the guest to travel with minimum baggage (one baggage per person). In case of excess baggage the guest will have to opt for an extra vehicle for carrying the excess baggage.

  The cost for this extra vehicle will be born by guest directly.
- 13. Operator reserves the right to re-arrange itinerary to suit hotel availability without changing the total number of days in each destination and without compromising any services.
- 14. Only 06 heads are allowed in 1 Innova / Scorpio / Xylo including child and 08 heads are allowed in 1 Sumo / Maxincluding child. In case the number of travelers are increases, than the guest will have to opt for the additional vehicle with an extra cost which is directly payable by the guest on spot

OUR BANK ACCOUNT DETAIL					
1). STATE BANK OF INDIA					
BENEFICIARY NAME	SKYVIBE TRAVELS PVT LTD.				
BANK ACCOUNT NO	41314955257				
IFSC CODE	SBIN0009746				
BANK NAME	STATE BANK OF INDIA				
DDANGU	CHILADDA DOAD MAYCADI				
BRANCH	CHHAPRA ROAD NAVSARI				
2). INDUSIND BANK					
BENEFICIARY NAME	SKYVIBE TRAVELS PVT LTD				
BANK ACCOUNT NO	259431635472				
IFSC CODE	INDB0000702				

BANK NAME	INDUSIND BANK
BRANCH	FARIDABAD

#### **PAYMENT POLICY**

\*Working days

• All payments towards the tour cost must be made by the customer to the company in accordance with the procedure and time frame mentioned herein below.

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Days before departure*	Package amount to be paid			
20 days	100% of holiday cost			
21-35 days	75% of land cost			
36-79 days	50% of land cost			
80 days	25 % of land cost			
*Working days				
CANCELLATION POLICY				
Days before departure*	Package amount to be paid			
10 days	100% of holiday cost			
11-25 days	50% of land cost			
26-39 days	25 % of land cost			
Date of booking to 40 days	Charges of Rs 3,000 per person			

### OTHER IMPORTANT INFORMATION AND TERMS & CONDITIONS

- Please note that breakfast is not available on the day of check in. the number of breakfast will be same as the number of nights' accommodation.
- > The tour cost may shuffle as per the hotel and Car availability. But all sightseeing will remain same
- > This is purely an individual itinerary designed especially for given number of passengers; any increase or decrease in total number of passengers will lead to re-costing.

- > This is proposed service costing. We are not holding any confirmed vehicle & hotel reservations for your travel. The same is subject to availability at the time of booking. It's possible at the time of confirmation the prices may vary.
- ➤ All places sightseeing and orientations are subject to given by car driver.
- Any activity/sightseeing cannot done twice
- Any changes / deviations must be given in writing 10 days prior to the tour and will be subject to availability.
- In All Hotels Base category rooms are allocated for the stay, In case of up gradation it will be charged.
- In case of non-availability of rooms at the hotel mentioned, we shall provide alternative hotels of similar category
- Most of the hotels in the region do not have elevators and guests would have to use stairs to reach their rooms
- Check in Check out 12.00 noon at all hotels.
- Fixed menu/buffet meals will be provided at the hotels
- Per person rates (Rs) are usually applicable on 2 persons staying together sharing the same room, unless specified otherwise
- > The hotels and services as mentioned in the itinerary are subject to confirmation.
- > Your drivers come from remote places and are not as educated as you. You are therefore requested to be soft spoken and gentle with them
- Vehicle provided will be as per the itinerary and not at personal disposal
- > If a vehicle is used for shopping, visiting markets and restaurants, there will be extra charges
- > During the period of May to August, there is lot of rush/traffic jams in the sector. Please be patient at the time of check-in/sightseeing
- Guests need to pay directly for any activities they opt like rafting, Hores ride etc.
- It is advisable to travel light with minimum baggage of one piece per person. All the luggage is stored on the overhead carriers and sometimes on the back seats of the vehicle depending on the space
- ➤ All disputes pertaining to the tour & travel conducted by the company & any claim arising there under shall be subjected to Delhi Jurisdiction only.
- > Every passenger is traveling on his own responsibility. The company will not be responsible for any loss of luggage or any accidents. We are not responsible for theft or damage to your luggage.
- Also note that Video & Audio systems are prohibited in commercial vehicles as per law and we do not guarantee for it always.

- ➤ Refund on cancellation strictly depends upon the concerned Supplier's or hotel's cancellation policy. The cancellation charges applicable will be as per the Supplier's or hotel's cancellation policy.
- > Any Medical/rescue evacuation due to mishaps.
- > The supplier reserves the right to change/modify or terminate the offer at any time at its own discretion and without any prior notice.
- In case of force majeure events or strikes or bandhs, or any happening which is beyond the control of <u>SKYVIBE TRAVELS PVT LTD</u>, best measures will be made to provide you with an alternative arrangement. However, we will not be held responsible for the shortening of your itinerary due to such uncontrollable reasons.